



VOLUME SERVICES AMERICA

January 6, 2003

Ms. Jackie Torres
Hospitality Division Manager
Summit Staffing
750 N. Archibald Ave., Ste. N
Ontario, CA 91764

Jackie:

Just a quick note to tell you how much we appreciate the help and consideration you've given us during our chaotic holiday season. Your temporary staff is knowledgeable, well trained and very professional! Their appearance was a refreshing change from what we have become accustomed to. It was a comfort to know that I could call you with last minute changes and increases and have you respond..."no problem, we will take care of it". You have gone a step beyond with your banquet training and taken your services to the next level.

We look forward to a long and productive relationship with you and your team of professionals!

Warmest Regards,

Jesse Alvarado
Banquet Manager
Ontario Convention Center